



Satisfied Customers on Receipt – Worldwide

www.i-parcel.com



> Ground-Breaking International Delivery and e-Commerce Transaction Solutions for Internet Marketers

i-parcel's shipping and transaction solutions reduce cost, eliminate barriers, and make selling and shipping to Singapore as easy and economical as shipping to San Antonio.



> The i-parcel difference

i-parcel creates sales where they didn't exist before, enhances efficiency, reduces cost, and creates customer service experiences that result in repeat buying.

Logistics Matter

We offer international parcel delivery services that aren't just lower than our competitors, they are low enough to reduce or eliminate Abandonment-At-Checkout due to high cross border delivery prices.

Transit Times Matter

We offer fast deliveries to your customers, enabling buying experiences that fulfill their expectations when they purchase.

Visibility Matters

We offer options that enable your customers to track and trace their parcels using a variety of personal formats (such as email and sms alerts). We can also integrate our tracking technology with your website so that you can communicate with your customers during the delivery process. We also allow customers to track deliveries using the i-parcel website if this is what you choose to do.

Duties and Taxes Matter

Customers are surprised when they have to pay COD duty, tax, and administration fees. We offer revolutionary duty and tax administration solutions that minimize and often eliminate Abandonment-At-Delivery.

Returns Matter

We offer solutions that significantly reduce or eliminate parcel returns due to reasons outside the realm of satisfaction with goods ordered. Should returns still occur, we offer a variety of solutions that reduce their expense and speed the time-to-refund.



> A Complete Global eCommerce Shopping Cart Transfer Solution

i-parcel opens a huge new market for American retailers that removes the obstructions that prevent successful cross border selling:

Currency Localization

You can display your products in the currency of your customer. Upon checking out, your customers pay using their local currency. i-parcel handles all currency conversion and i-parcel will pay you in US dollars.

Credit Card Fraud Risk Transfer

We take on the risk of international credit card fraud. If we approve the transaction, we're responsible to pay you.

Duty and Tax Administration Options

We offer revolutionary ways to administer duties and taxes at various points in the transportation process while goods are in transit. These solutions significantly reduce or eliminate duty and tax related complaints or Abandonments-At-Delivery.

Highly Economical Logistics Costs

We offer logistics prices that actually stimulate sales on their own. Our prices greatly reduce the risk of your customer abandoning your product at checkout because of prohibitive logistics costs.

Transit Time Options to Meet Your Needs

We offer a variety of transit time options to suit the unique needs of your customers. Your parcels are delivered quickly and professionally.

Personal Tracking and Tracing Tools

We offer full scanning events in transit and online delivery confirmation. Our tracking and tracing solutions are available in formats that allow you to communicate directly with your customers, enhancing expectations and offering your customers security despite the distance between them and you.

Returns

Our solutions reduce the costs and incidence of returns.



> i-parcel Cross-Border Logistics Solutions

For Internet merchants comfortable with non-logistics aspects of cross border transactions, i-parcel offers delivery solutions that are unparalleled in terms of cost, speed, and enhancements.

i-parcel specializes in delivering international business-to-consumer parcels that are generated in online ecommerce transactions. No post office or express delivery carrier can make this claim. Everything we offer is built around the unique needs of individual cross-border online buyers.

You benefit from:

- Significantly reduced or eliminated complaints and returns due to duty and tax COD problems at delivery.
- For returns that still accrue due to actual product satisfaction issues, a much lower cost and time-to-refund.
- A robust suite of personal tracking and tracing communication options for deployment into your customer service experience as you see fit.

See the next page for more details about i-parcel's Cross Border Logistics Solutions.



> Watch your global sales grow... with better logistics

i-parcel's cross border logistics solutions will help you reduce cost, increase efficiency and, most importantly, increase customer satisfaction and sales.

Duty and Tax Administration Options

With i-parcel, you can collect duties and taxes when goods are ordered, so your customer pays for everything at one time. This eliminates the COD duty and tax experience that is the source of so many complaints and Abandonments-At-Delivery.

Highly Economical Logistics Costs

High per unit international delivery costs do nothing to increase the likelihood that goods are going to be purchased, particularly if the price of an item being sold is low. Our logistics prices are low enough that they will actually help you increase your sales.



For more information on how i-parcel can help you increase your sales and lower your delivery costs, email info@i-parcel.com, call **888-i-parcel** (472-7235), and/or visit www.i-parcel.com.

Transit Time Options suited for the International Internet Shopper

i-parcel Preferred service is our primary logistics offering providing the optimum price and service balance for the international internet shopper. **i-parcel Preferred** offers 5 to 7 day fully trackable global delivery, the ability to include all duty and tax costs at the time of checkout (fully landed costs), and no ancillary charges. This service is also available as part of our Global e-Commerce solution.

We also offer the following services:

- *i-parcel Immediate 2 to 4 day global delivery
- *i-parcel Saver 7 to 12 day global delivery
- *i-parcel Saver Deferred 7-21 day global delivery

**None of the above services are offered on a fully landed cost basis or are available as part of our Global e-Commerce Solution. Full tracking is available for Immediate but not for Saver or Saver Deferred services.*

Personal Tracking and Tracing Tools

Our tracking and tracing solutions are available in formats that allow you to communicate directly with your customers, enhancing expectations and offering your customers security despite the distance between them and you. These solutions are available for i-parcel Immediate and i-parcel Preferred delivery solutions.

Returns

We offer solutions to not only reduce the costs of returns, but actually reduce the incidence of returns at the same time.